



## Site Support Technician - EWI Systems

The role of the **Site Support Technician** of EWI Systems will involve:

- Providing technical support to the approved installer and his operatives
- Provide support to the main contractor
- Ensure systems are installed accordingly to the specification
- Ensure only company approved components are used
- Investigate quality and service complaints
- Providing technical support to customers
- Create site reports
- Carry out trainings for new installers

The ideal candidate will have:

- understanding of external wall insulation systems and decorative renders, including the ability to apply the materials to high standards
- understanding of the Construction industry, the market, customers and customer requirements
- Detailed technical knowledge to assist in the correct selection and application of products through strong understanding of product and manufacturing capabilities
- A high degree of professionalism and a good understanding of marketplace dynamics in relation to client, architect, specifier and contractor's relationships is required
- Ability to read, understand and negotiate construction related technical drawings, tender documentation and other construction based documentation.
- Understanding of current Building Regulations and British Standards
- Ability to prioritise work according to demand to deliver customer service excellence.
- An organised, meticulous, collaborative and customer-focused approach.
- A valid CSCS card, and a full driving licence.
- At least three years' experience in EWI render, steel framing, insulation or cladding.

PACKAGE: Competitive basic salary, plus commission, car allowance, phone, laptop, 25 days' holiday + bank holidays.

### **Important**

**This role will involve working away at different sites across the UK depending on business requirements, please only apply if you are able to meet this requirement**

For further information or to discuss your career options contact Justyna on [justyna.szymanska@soltherm.co.uk](mailto:justyna.szymanska@soltherm.co.uk)